HAPORTANT - All Service Personant Should Read and table

# SERVICE BULLETIN

APPLICABILITY:

1999MY~2003MY Legacy, Forester,

Impreza and Baja Vehicles

NUMBER:

12-78-03

DATE:

03/21/2003

SUBJECT: Floor Mat Hook Repair

### INTRODUCTION

In the event you encounter a customer complaint of the floor mat hook becoming loose or pulling through the carpet, the following repair method should be followed in lieu of replacing the entire carpet assembly.

## PARTS INFORMATION

Carpet Mat Clip 95033FC050 512300171 Washer/Lock Tab

### REPAIR PROCEDURE

- Remove the trunk/fuel door release lever cover if equipped. On models without this cover, remove the door sill trim.
- Working on the underside of the carpet, use a small flat blade screwdriver to release the lock on the floor mat book and extend the collapsible portion to avoid further tearing/elongation of the carpet.
- Note the orientation then carefully remove the old floor mat hook and discard it.
- Insert the new floor mat hook (part #95033FC050) through the carpet.

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O AUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletine are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained techniciens have the equipment, loots, salety instructions, and know-how to do the job correctly and safety. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.



- 5) Install the washer/lock tab (part # 512300171) on the underside of the carpet with the "tang" pointing upward and aligned with the base of the floor mat hook as shown in figure 1 below. (Note: The carpet has been omitted from the photo or order to show sletter).
- 6) Using a pair of pliers with its jaws prosected, compress the collapsable portion of the flore met has \$20 miles that the lock is engaged. (See figure 2 below).

Relit the carpet and reinstall all trim in the reverse order of removal.

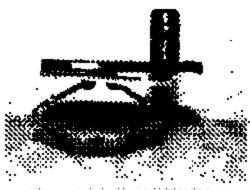


FIGURE !

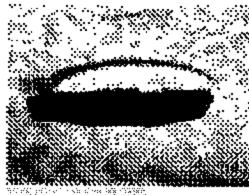


FIGURE 2

# WARRANTY LABOR TIME INFORMATION

LABOR DESCRIPTION	LABOR DPERATION	LABOR TIME	FAIL CODE
Ficer (day Isage	A 915-331	C.2 hours	Y5v •di, 05, 25, 29.

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